

Job Title: Program Manager			
Business Unit:	Piramal Swasthya	Domain:	Social Sector
Location:	PSMRI office, Hyderabad	Big Bet: Shared Services	Department: IT
Purpose of Job	We are seeking an experienced Microsoft Power Platform Developer to design, develop, and deploy custom business solutions that leverage Copilot Studio. The ideal candidate will have hands-on experience creating AI-powered chatbots, external websites, custom business applications, and automated workflows. This role involves integrating these components with each other and with other Microsoft services to deliver robust, secure, and user-centric solutions.		
Key stakeholders	External	Internal	
	Vendors/partners	Big bet team, IT team	
Reporting structure	Role directly reports to		Positions that report into this role
	Sr. Manager IT		
Essential Qualifications	- Any Graduate, preferably bachelor's degree in Computer Science or information technology. - Working Experience of 6+ Years - Proven work experience as Microsoft Power Platform Developer		
Preferred Key Skill /Qualifications	- Bachelor's degree in Computer Science, IT, or a related field (or equivalent practical experience). - In-depth knowledge of the Microsoft Power Platform suite, including Dataverse, Power Fx, and standard/premium connectors. - Proficiency in web technologies like HTML, CSS, JavaScript, and Liquid templating language. - Relevant Microsoft certifications, such as Microsoft Certified: Power Platform Developer Associate (PL-400), are highly desirable. - Excellent communication, analytical, and problem-solving skills, with the ability to work effectively with cross-functional teams.		

Essential Experience	● 6+ years of Microsoft Power Platform development: Significant hands-on experience designing and building solutions with Power Apps and Power Automate. ● Power Pages experience: Proven experience (2+ years preferred) developing and deploying websites with Power Pages, including custom branding with CSS, JavaScript, and Liquid templates. ● Copilot Studio experience: Hands-on experience (2+ years preferred) with Copilot Studio, including developing intelligent chatbots and integrating them with other Power Platform tools. ● Integration and API experience: Strong experience integrating Power Platform solutions with Microsoft 365, Azure services, and external APIs using custom connectors. ● Dataverse expertise: Experience with data modeling in Microsoft Dataverse and configuring security roles and permissions. ● AI proficiency: Practical experience leveraging AI capabilities with AI Builder, Azure Cognitive Services, or Azure OpenAI for intelligent solutions.
Competencies	● Fluent in communication, understanding requirements and Troubleshooting
Decision Making Control	● Decide appropriate solutions and deliver the required solution within budget, time and in prescribed quality
Values	
Knowledge	● Expertise – we strive for a deeper understanding of CSR domain ● Innovation – we aspire to do things creatively
Action	● Entrepreneurship – we are empowered to act decisively and create value ● Integrity – we are consistent in our thoughts, speech and action
Care	● Trusteeship – we protect the interests of our customers, community, employees, partners and shareholders ● Humility – we aspire to be the best, yet strive to be humble
Impact	● Performance - We strive to achieve market leadership in scale and profitability, wherever we compete. ● Resilience - We aspire to build businesses that anticipate, adapt and endure for generations.

Key Roles/Responsibilities:

- **Power Platform integration:**
 - Build custom Canvas and Model-driven Power Apps that connect to and utilize data from Power Pages and Copilot Studio.
 - Create custom connectors and advanced workflows with Power Automate to integrate with various data sources and automate complex business processes.
 - Utilize AI Builder and Azure OpenAI services to integrate advanced AI capabilities into apps and websites.
- **Copilot Studio development:**
 - Design, build, and deploy AI-powered chatbots and virtual assistants using Copilot Studio (formerly Power Virtual Agents).
 - Use generative AI features to ground chatbots with organizational knowledge for more accurate and comprehensive responses.
 - Integrate Copilot Studio with other Power Platform components like Power Apps and Power Automate to create multi-agent systems and enable AI-driven workflows.
- **Power Pages development:**
 - Design, develop, and maintain secure, external-facing websites using Power Pages.
 - Customize Power Pages sites using Liquid templates, HTML, CSS, and JavaScript for advanced branding and functionality.
 - Integrate Power Pages with Dataverse to display and collect data securely.
 - Configure and manage web roles, page permissions, and other security features for external users.
- **Dataverse and governance:**
 - Utilize and extend Microsoft Dataverse for secure and centralized data management.
 - Ensure all solutions adhere to security, governance, and compliance standards.
 - Perform solution design, prototyping, and deployment, adhering to Application Lifecycle Management (ALM) best practices.
- **Collaboration and support:**
 - Collaborate with business stakeholders to gather requirements and translate them into technical specifications.
 - Provide technical support, training, and documentation to end-users.